

**ROBERT K. OSBORNE, D.D.S. & ASSOCIATES, INC.**

**FINANCIAL POLICY/APPOINTMENT POLICY**

Our primary mission is to deliver the highest quality dental care available. An important part of that mission is making the cost of optimal care as easy and manageable for our patients as possible by offering the following payment options.

Payment for services rendered is payable at the time of service by Cash, Check, Visa, MasterCard, Discover or Care Credit.

Payment for fees in excess of \$300 may be extended into three equal monthly installments if arrangements are made through our financial officer in advance.

- The first payment associated with a payment plan is required on the date your treatment begins.

Long term, no interest payment plans are available through Care Credit \*.

We offer a 6% courtesy adjustment to patients who pay, with cash or check, on or before their first appointment for the entire treatment plan of \$1,500 or more.

For patients with dental insurance, we are happy to work with your carrier to maximize your benefit and directly bill them for reimbursement of your treatment \*\*.

**As a courtesy**, our office will call, text, or email to confirm your appointment up to three business days prior to your scheduled time. **A fee up to \$100 will be charged for patients who miss or cancel an appointment more than twice in a year without a one business day notice.** Patients who continue to miss scheduled appointments will be dismissed from the practice.

If you have any questions, please do not hesitate to ask. We are here to help you obtain the dentistry you need or desire.

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Patient, Parent or Guardian Signature

Date

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Patient Name (Please Print)

\* Subject to approval. Must be paid within the promotional period. Otherwise, interest assessed from purchase date. Minimum monthly payment required.

\*\* If payment is not received from your insurance carrier within 90 days, you will be responsible for payment of your treatment fees and collection of your benefits directly from your insurance carrier.